

Available Channels for AI Chatbot Configuration

- WhatsApp Business
- Webchat

WhatsApp Business

It is an enterprise solution built on the official WhatsApp API that enables businesses to manage customer conversations through a centralized platform. It supports multi-agent customer service, response automation, and integration with enterprise systems such as CRM, ERP, and e-commerce platforms.



Webchat

It is a communication channel embedded directly into the company's website, allowing visitors to initiate real-time conversations with agents or automated assistants (chatbots). Users can submit inquiries, request information, follow up on requests, or receive support without leaving the website.



¡Hola! 🖐️

Usualmente tardamos unos minutos en responder dentro del horario de atención, ingresa tus datos y te atenderemos a la brevedad.



Nombre



Teléfono



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NUEVA CONVERSACIÓN

