

Customer Support

What types of inquiries can the AI Chatbot handle?

The AI Chatbot can answer frequently asked questions, provide service information, follow up on requests, and execute automated processes.

What happens if the AI Chatbot does not understand my inquiry?

The AI Chatbot will request additional information or transfer the conversation to an available agent.

Can I request technical support through the AI Chatbot?

Yes. The AI Chatbot can log incidents or route support requests to the appropriate department.

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