

Incident report

Telephone attention / Whatsapp

USA:	+1 (305) 677 6828
México:	+52 (33) 5004 2255

WEB: https://share.hsforms.com/19nHfcLBETzCxmmO_MJ9fbA5awgn

There must always be a reference number for the incident for monitoring and measuring the metrics of service levels. Any incident that does **not have a reference number will not be counted within the service level commitments.**

For administrative or financial requests, **it is not necessary to open an incident request**, just send an email to admin@cleverideas.com.mx or you can contact us through our telephone line at (33) 5004 2255 **option 2**

Revision #2

Created 23 February 2023 14:47:10 by Alejandra Vega

Updated 5 October 2023 22:19:04 by Mauricio Coronel