Q&A

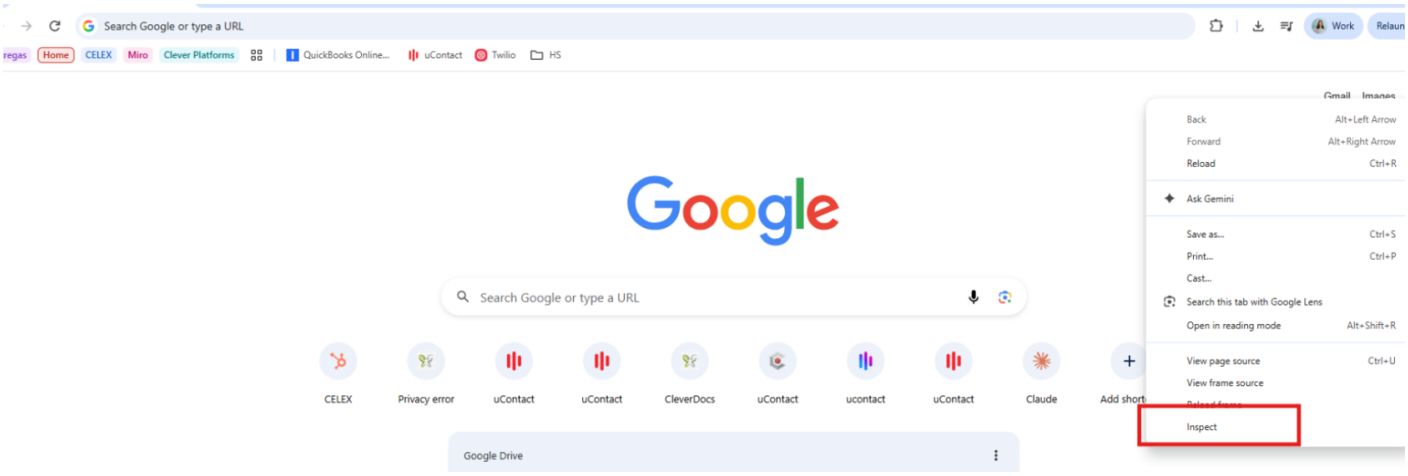
- How to create an agent
- Cache clearing

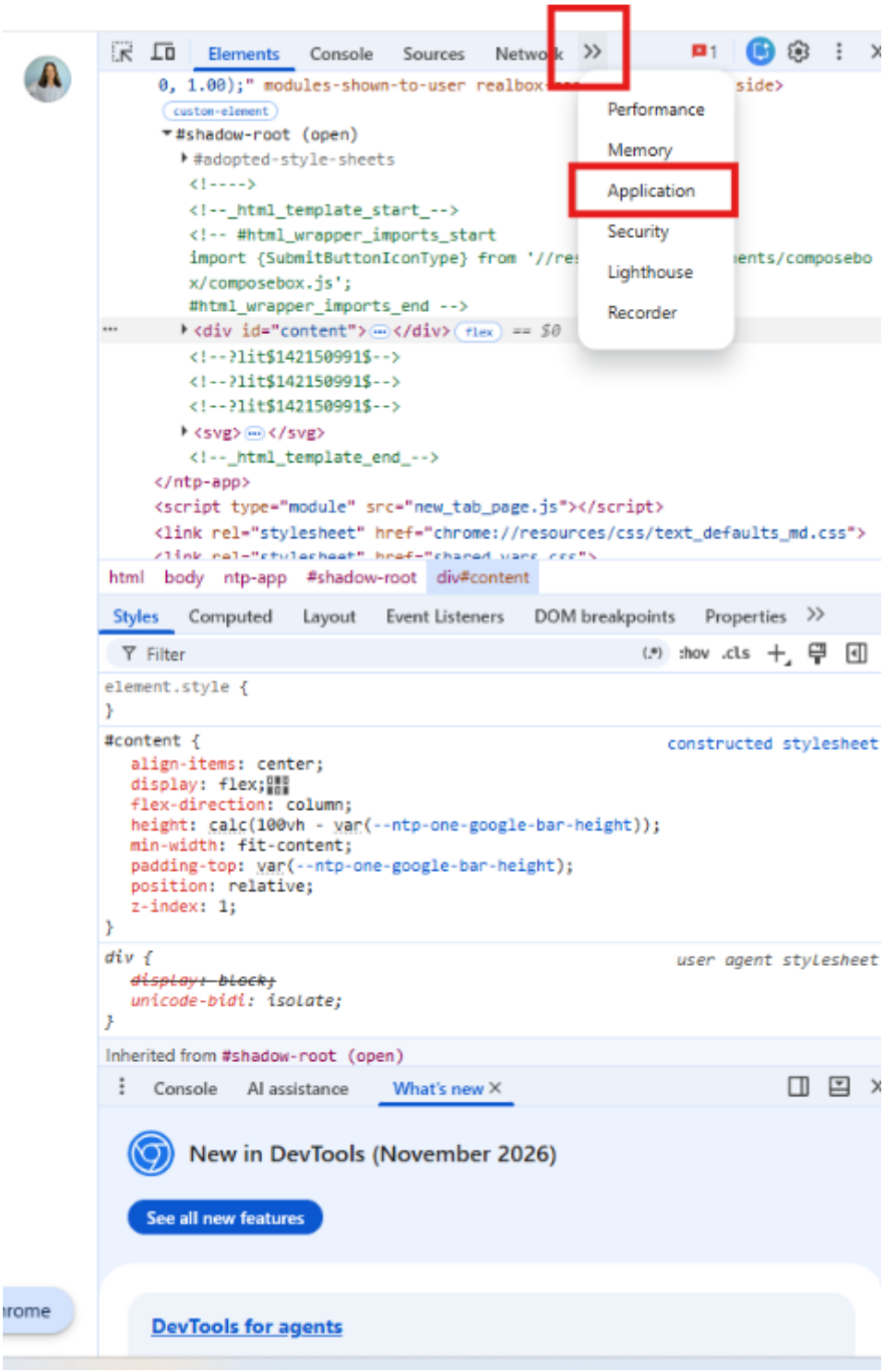
How to create an agent

https://www.youtube.com/embed/C4V_cNepaFQ

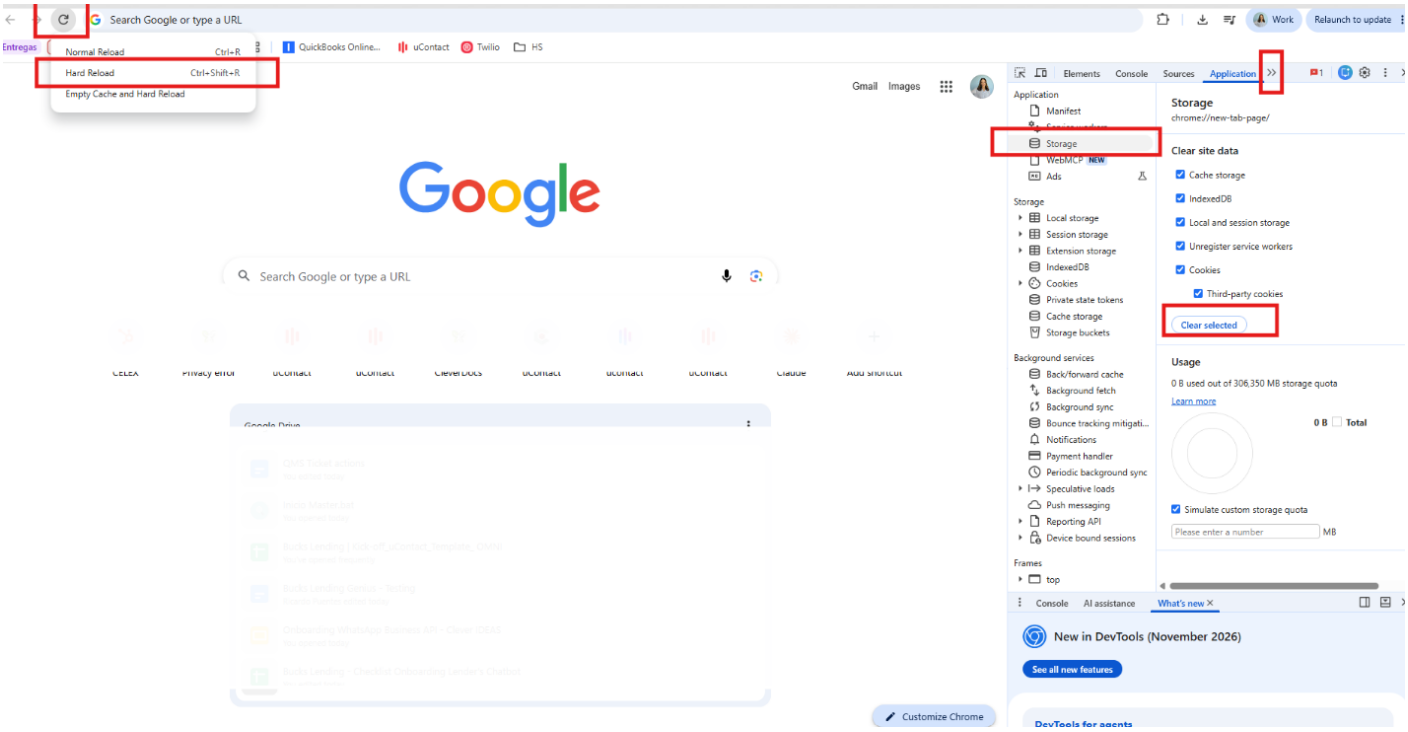
Cache clearing

1. **All agents/supervisors must log off uContact**
2. **Clear cache following the next steps**





more options >> storage>> clear selected>> right click on reload >> hard reload



3. Login again once the fix is complete.