

# Add Record to Dialer

Adds a record to a dialer to launch the call as soon as an agent is available. This record will be added to the queue, meaning that records already in the queue will be dialed first, regardless; this queue will only consider records that do not belong to a dialing list.

You can check the [Postman Collection](#) to test in your instance.

All data enclosed in "{ { } }" are values that will be replaced with the client's own data and/or the corresponding instance.

## HTTP Request

Method	Resource
POST	/Integra/resources/Dialers/DialerTask

## Request Header

Key	Value
Content-Type	application/x-www-form-urlencoded
Authorization	Basic {{Token}}

## Request Body

Parameter	Type	Required	Description
call	JSON String (String)	Yes	JSON Object Converted to Text with the added data in the following example.

## JSON Example

The data added in the following example is purely demonstrative; you will need to replace the data with those corresponding to your instance.

```
{
  "calldate": null,          // If you need to call at a specific time, example: '1900-01-01 00:00:00'
  "campaign": "POWER<-",   // Name of the campaign to add the record to
  "destination": "0123456789", // Phone number to be dialed
  "alternatives": "",      // Alternative number to call if the first number is not reachable
  "agent": "",             // Phone/Extension of the agent if you want a specific agent to take the call
  "data": "idcustomer=7",  // Data to show on the instance's form or for specific use
  "source": "source",     // Pending
  "bulk": false,          // Pending
  "automatic": true       // Pending
}
```

## Description of JSON Object

In the JSON, all keys must be included. If a field states that it is not mandatory, it can be added with an empty value.

Parameter	Type	Required	Description
calldate	Text (String)	No	Defines the time at which the call will be made; it can be 'null' or a date in the format '1900-01-01 00:00:00'.
campaign	Text (String)	Yes	Name of the campaign to which the record will be added.
destination	Text (String)	Yes	Phone number to be called.
alternatives	Text (String)	No	Alternative numbers to contact if the first number cannot be reached; can be left empty.
agent	Text (String)	No	Phone number/extension of the agent if a specific agent is required to take the call.
data	Text (String)	No	Data to be added for display in forms, surveys, or for other purposes within the platform.

source	Text (String)	Yes	
bulk	Boolean	yes	
automatic	Boolean	yes	

## Code Examples

You can copy the following code examples and replace the "`{{variable}}`" with the correct data.

### HTTP

```
POST /Integra/resources/Dialers/DialerTask HTTP/1.1
Host: {{Instance}}.ucontactcloud.com
Authorization: Basic {{Token}}
Content-Type: application/x-www-form-urlencoded
Content-Length: 310

call={{Objeto Json}}
```

### cURL

```
curl --location --request POST 'https://testclever.ucontactcloud.com/Integra/resources/Dialers/DialerTask' \
--header 'Authorization: Basic VmNpc25lcm9zOjY3NDdjODIzLWY5ZmItNDY0My05NTc0LWNjMjJhOTIhZDRIMQ==' \
--header 'Content-Type: application/x-www-form-urlencoded' \
--data-urlencode 'call={"calldate" : null,"campaign" : "POWER<-","destination": "1234567890","alternatives":
"" ,"agent" : "" ,"data": "idcustomer=7","source": "source","bulk": false,"automatic": true }'
```

### JavaScript

```
var myHeaders = new Headers();
myHeaders.append("Authorization", "Basic {{Token}}");
myHeaders.append("Content-Type", "application/x-www-form-urlencoded");

var urlencoded = new URLSearchParams();
urlencoded.append("call", "{\\"calldate\\" : null,\\"campaign\\" : \\"POWER<-\\",\\"destination\\" :
\\"0123456789\\",\\"alternatives\\" : \\"\\",\\"agent\\" : \\"\\",\\"data\\" : \\"idcustomer=7\\",\\"source\\" : \\"source\\",\\"bulk\\" :
```

```

false, \ "automatic": true }");

var requestOptions = {
  method: 'POST',
  headers: myHeaders,
  body: urlencoded,
  redirect: 'follow'
};

fetch("https://{{Instance}}.ucontactcloud.com/Integra/resources/Dialers/DialerTask", requestOptions)
  .then(response => response.text())
  .then(result => console.log(result))
  .catch(error => console.log('error', error));

```

## JQuery

```

var settings = {
  "url": "https://{{Instance}}.ucontactcloud.com/Integra/resources/Dialers/DialerTask",
  "method": "POST",
  "timeout": 0,
  "headers": {
    "Authorization": "Basic {{Token}}",
    "Content-Type": "application/x-www-form-urlencoded"
  },
  "data": {
    "call": "{ \"calldate\" : null, \"campaign\" : \"POWER<-\", \"destination\" : \"0123456789\", \"alternatives\" : \"\", \"agent\" : \"\", \"data\" : \"idcustomer=7\", \"source\" : \"source\", \"bulk\" : false, \"automatic\" : true }"
  }
};

$.ajax(settings).done(function (response) {
  console.log(response);
});

```

## C#

```

var client = new RestClient("https://{{Instance}}.ucontactcloud.com/Integra/resources/Dialers/DialerTask");
client.Timeout = -1;
var request = new RestRequest(Method.POST);
request.AddHeader("Authorization", "Basic {{Token}}");

```

```
request.AddHeader("Content-Type", "application/x-www-form-urlencoded");
request.AddParameter("call", "{ \"calldate\" : null, \"campaign\" : \"POWER<-\", \"destination\" :
\"0123456789\", \"alternatives\" : \"\", \"agent\" : \"\", \"data\" : \"idcustomer=7\", \"source\" : \"source\", \"bulk\" :
false, \"automatic\" : true }");
IRestResponse response = client.Execute(request);
Console.WriteLine(response.Content);
```

## Java

```
OkHttpClient client = new OkHttpClient().newBuilder()
    .build();
MediaType mediaType = MediaType.parse("application/x-www-form-urlencoded");
RequestBody body = RequestBody.create(mediaType, "call={ \"calldate\" : null, \"campaign\" : \"POWER<-
\", \"destination\" : \"0123456789\", \"alternatives\" : \"\", \"agent\" : \"\", \"data\" : \"idcustomer=7\", \"source\" :
\"source\", \"bulk\" : false, \"automatic\" : true }");
Request request = new Request.Builder()
    .url("https://{{Instance}}.ucontactcloud.com/Integra/resources/Dialers/DialerTask")
    .method("POST", body)
    .addHeader("Authorization", "Basic {{Token}}")
    .addHeader("Content-Type", "application/x-www-form-urlencoded")
    .build();
Response response = client.newCall(request).execute();
```

## Python

```
import http.client

conn = http.client.HTTPSConnection("{{Instance}}.ucontactcloud.com")
payload = 'call={{Objeto Json}}'
headers = {
    'Authorization': 'Basic {{Token}}',
    'Content-Type': 'application/x-www-form-urlencoded'
}
conn.request("POST", "/Integra/resources/Dialers/DialerTask", payload, headers)
res = conn.getresponse()
data = res.read()
print(data.decode("utf-8"))
```

# HTTP Response

## Successful Response

1

## Error Response

0

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