Colgar Llamada

Cuando se desea colgar una llamada desde fuera de uContact, se utiliza esta API; de esta manera, se puede crear una integración más completa.

> Usted puede verificar la Colección de Postman para ver un ejemplo y probar con su instancia.

> Todos los datos que esten encerrados por "{{ }}" son valores que serán reemplazado con los datos del propio cliente y/o la instancia correspondiente.

HTTP Request

Metodo	Recurso
POST	/Integra/resources/Agents/HangupPhone

Request Headers

Clave	Valor
Content-Type	application/x-www-form-urlencoded
Authorization	Basic Token

Request Body

Parametro	Tipo	Requerido	Descripción
phone	Numero (Integer)	Si	Numero de telefono/extensión del agente

---

HTTP Request

Ejemplos de codigo

> Puede copiar los siguientes ejemplos de codigo y reemplazar las variables "{{variable}}" con los datos correctos.

HTTP

```
POST /Integra/resources/Agents/HangupPhone HTTP/1.1
Host: {{instance}}.ucontactcloud.com
Authorization: Basic {{Token}}
Content-Type: application/x-www-form-urlencoded
Content-Length: 10

phone={{AgentPhone}}
```

cURL

```
curl --location --request POST 'https://{{instance}}.ucontactcloud.com/Integra/resources/Agents/HangupPhone' \
--header 'Authorization: Basic {{Token}}' \
--header 'Content-Type: application/x-www-form-urlencoded' \
--data-urlencode 'phone={{AgentPhone}}'
```

JavaScript

```
var myHeaders = new Headers();
myHeaders.append("Authorization", "Basic {{Token}}");
myHeaders.append("Content-Type", "application/x-www-form-urlencoded");

var urlencoded = new URLSearchParams();
urlencoded.append("phone", "{{AgentPhone}}");

var requestOptions = {
  method: 'POST',
  headers: myHeaders,
  body: urlencoded,
  redirect: 'follow'
};
```

```
fetch("https://{{Instance}}.ucontactcloud.com/Integra/resources/Agents/HangupPhone", requestOptions)
  .then(response => response.text())
  .then(result => console.log(result))
  .catch(error => console.log('error', error));
```

JQuery

```
var settings = {
  "url": "https://{{Instance}}.ucontactcloud.com/Integra/resources/Agents/HangupPhone",
  "method": "POST",
  "timeout": 0,
  "headers": {
    "Authorization": "Basic {{Token}}",
    "Content-Type": "application/x-www-form-urlencoded"
  },
  "data": {
    "phone": "{{AgentPhone}}"
  }
};

$.ajax(settings).done(function (response) {
  console.log(response);
});
```

C#

```
var client = new RestClient("https://{{Instance}}.ucontactcloud.com/Integra/resources/Agents/HangupPhone");
client.Timeout = -1;
var request = new RestRequest(Method.POST);
request.AddHeader("Authorization", "Basic {{Token}}");
request.AddHeader("Content-Type", "application/x-www-form-urlencoded");
request.AddParameter("phone", "{{AgentPhone}}");
IRestResponse response = client.Execute(request);
Console.WriteLine(response.Content);
```

Java

```
OkHttpClient client = new OkHttpClient().newBuilder()
  .build();
```

```
MediaType mediaType = MediaType.parse("application/x-www-form-urlencoded");
RequestBody body = RequestBody.create(mediaType, "phone={{AgentPhone}}");
Request request = new Request.Builder()
  .url("https://{{Instance}}.ucontactcloud.com/Integra/resources/Agents/HangupPhone")
  .method("POST", body)
  .addHeader("Authorization", "Basic {{Token}}")
  .addHeader("Content-Type", "application/x-www-form-urlencoded")
  .build();
Response response = client.newCall(request).execute();
```

Python

```
import http.client

conn = http.client.HTTPSConnection("{{Instance}}.ucontactcloud.com")
payload = 'phone={{AgentPhone}}'
headers = {
  'Authorization': 'Basic {{Token}}',
  'Content-Type': 'application/x-www-form-urlencoded'
}
conn.request("POST", "/Integra/resources/Agents/HangupPhone", payload, headers)
res = conn.getresponse()
data = res.read()
print(data.decode("utf-8"))
```

HTTP Response

Respuesta exitosa

```
1
```

Respuesta de error

```
0
```

Revision #12
Created 27 September 2022 22:17:26 by Victor Cisneros
Updated 2 October 2024 18:50:53 by Victor Cisneros