

Obtener Campañas

Para obtener todas las campañas creadas dentro de uContact se puede usar esta API la cual regresa la totalidad de Dialers y Queues.

Usted puede verificar la [Colección de Postman](#) para ver un ejemplo y probar con su instancia.

Todos los datos que estén encerrados por "{{ }}" son valores que serán reemplazados con los datos del propio cliente y/o la instancia correspondiente.

HTTP Request

Metodo	Recurso
POST	/Integra/resources/queues/getqueues

Request Header

Clave	Valor
Content-Type	application/x-www-form-urlencoded
Authorization	Basic {{Token}}

Request Body

Parametro	Tipo	Requerido	Descripción
lastrow	Texto	No	Enviar vacío

Ejemplos de Código

Puede copiar los siguientes ejemplos de código y reemplazar las variables "{{variable}}" con los datos correctos.

HTTP

```
POST /Integra/resources/queues/getqueues HTTP/1.1
Host: {{instance}}.ucontactcloud.com
Content-Type: application/x-www-form-urlencoded
Authorization: Basic {{Token}}
Content-Length: 8

lastrow=
```

cURL

```
curl --location --globoff 'https://{{instance}}.ucontactcloud.com/Integra/resources/queues/getqueues' \
--header 'Content-Type: application/x-www-form-urlencoded' \
--header 'Authorization: Basic {{Token}}' \
--data-urlencode 'lastrow='
```

JavaScript

```
const myHeaders = new Headers();
myHeaders.append("Content-Type", "application/x-www-form-urlencoded");
myHeaders.append("Authorization", "Basic {{Token}}");

const urlencoded = new URLSearchParams();
urlencoded.append("lastrow", "");

const requestOptions = {
  method: "POST",
  headers: myHeaders,
  body: urlencoded,
  redirect: "follow"
};

fetch("https://{{instance}}.ucontactcloud.com/Integra/resources/queues/getqueues", requestOptions)
```

```
.then((response) => response.text())
.then((result) => console.log(result))
.catch((error) => console.error(error));
```

jQuery

```
var settings = {
  "url": "https://{instance}.ucontactcloud.com/Integra/resources/queues/getqueues",
  "method": "POST",
  "timeout": 0,
  "headers": {
    "Content-Type": "application/x-www-form-urlencoded",
    "Authorization": "Basic {{Token}}"
  },
  "data": {
    "lastrow": ""
  }
};

$.ajax(settings).done(function (response) {
  console.log(response);
});
```

C#

```
var client = new HttpClient();
var request = new HttpRequestMessage(HttpMethod.Post,
  "https://{instance}.ucontactcloud.com/Integra/resources/queues/getqueues");
request.Headers.Add("Authorization", "Basic {{Token}}");
var collection = new List<KeyValuePair<string, string>>();
collection.Add(new("lastrow", ""));
var content = new FormUrlEncodedContent(collection);
request.Content = content;
var response = await client.SendAsync(request);
response.EnsureSuccessStatusCode();
Console.WriteLine(await response.Content.ReadAsStringAsync());
```

Java

```
OkHttpClient client = new OkHttpClient().newBuilder()
    .build();
MediaType mediaType = MediaType.parse("application/x-www-form-urlencoded");
RequestBody body = RequestBody.create(mediaType, "lastrow=");
Request request = new Request.Builder()
    .url("https://{{instance}}.ucontactcloud.com/Integra/resources/queues/getqueues")
    .method("POST", body)
    .addHeader("Content-Type", "application/x-www-form-urlencoded")
    .addHeader("Authorization", "Basic {{Token}}")
    .build();
Response response = client.newCall(request).execute();
```

Python

```
import http.client

conn = http.client.HTTPSConnection("{{instance}}.ucontactcloud.com")
payload = 'lastrow='
headers = {
    'Content-Type': 'application/x-www-form-urlencoded',
    'Authorization': 'Basic {{Token}}'
}
conn.request("POST", "/Integra/resources/queues/getqueues", payload, headers)
res = conn.getresponse()
data = res.read()
print(data.decode("utf-8"))
```

HTTP Response

Las respuestas en las que se obtuvo error por parte de los datos enviados por lo general serán entregados con código HTTP 200 con un "0" en el body de la respuesta, por lo tanto hay que tener cuidado al validar por el HTTP Code Response.

La respuesta exitosa será un JSON correspondiente a un array de objetos, en donde cada objeto corresponde a una campaña.

Respuesta exitosa

```
[
  {
    "name": "DEMO007->",
    "musiconhold": "default",
    "announce": "",
    "context": "",
    "timeout": 15,
    "monitorType": "MixMonitor",
    "monitorFormat": "gsm",
    "announceFrequency": 0,
    "announceRoundSeconds": 0,
    "announceHoldtime": "no",
    "announcePosition": "no",
    "retry": 3,
    "wrapuptime": 0,
    "maxlen": 100,
    "servicelevel": 15,
    "strategy": "linear",
    "joinempty": "yes",
    "leavewhenempty": "no",
    "eventmemberstatus": false,
    "eventwhencalled": true,
    "reporholdtime": false,
    "memberdelay": 0,
    "weight": 0,
    "timeoutrestart": true,
    "ringinuse": false,
    "setinterfacevar": true,
    "periodicAnnounce": "",
    "periodicAnnounceFrequency": "0",
    "did": "18885751288",
    "direction": "outbound",
    "interactions": "",
    "email": "",
    "thresholds": "40-80-20-50-60-180-300-6-3-",
```

```
"welcome": "& & & && & & &",
"schedule": "sun-sat;00:00-23:59",
"form": "Totality|true",
"quality": "",
"dialstring": "SIP/CLEVERSIP/9898",
"voicemail": "",
"queue_survey": 1,
"queue_timeout": 600,
"auto_answer": "FALSE",
"show_dispositions": 1,
"queue_breaks": "",
"screen_recording": 0,
"language": "en",
"transferCampaigns": ""
}
]
```

Respuesta de error

```
0
```

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