Customer Service

- General information
- Billing inquiries and clarifications
- Incident reporting
- Customer loyalty and engagement
- Customer retention
- Data updates
- Proactive notifications regarding potential issues
- Reduction of inbound calls

Revision #2
Created 10 August 2026 15:34:50 by Alejandra Vega
Updated 10 August 2026 15:36:58 by Alejandra Vega